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### Work Assignment SOW

Title: Sustainable Manufacturing Support

Contractor: IEc, Inc. Contract No.: EP-W-10-002

Work Assignment Number: 2-47

Estimated Period of Performance: Date of issuance to November, 18, 2012

Estimated Level of Effort: 612 hours

**Key EPA Personnel:** 

Work Assignment COR (WA COR):

**Christopher Reed** 

Office of Strategic Environmental Management; 1807T 202-566-0606 202-566-2200

Contract Level COR: Cheryl R. Brown

Office of Policy (1805T)

202/566-0940 202/566-3001 (fax)

### Background and Purpose:

The purpose of this work assignment is to provide further implementation and support of tools developed under work assignment 2-4 under contract EP-W-10-002. The contractor shall not duplicate work performed under these work assignments.

Under the previous work assignments, the contractor developed multiple innovative toolkits to assist industry members in streamlining their operations and improving performance in terms of energy and environmental savings. Under this work assignment, the contractor shall build upon lessons learned and assist with development of new tools in order to maintain our current forerunner status in research and development in this arena.

EPA's Lean & Environment Initiative began in 2003 and is currently the preeminent source of information for companies looking to integrate environmental considerations into their preexisting lean programs. Over the past seven years, we distributed over 5,000 publications across the country and had materials republished or quoted on five continents.

### Quality Assurance (QA) Requirements

Check [ ] Yes or [x] NO, if the following statement is true or false. The Contractor

shall submit a written Quality Assurance Project Plan for any project that is developing environmental measurements or a Quality Assurance Supplement to the Quality Management Plan for any project which generates environmental data using models with their technical proposal.

Work Assignment CORs will provide additional information here, if **Yes** is checked above

No environmental data will be collected for this work assignment. All data will be related to lean manufacturing, how it applies to facilities and what we can do to integrate environmental ideas into what they are already doing. No modeling will be done.

#### Tasks and Deliverables:

The WA COR will review all deliverables in draft form and provide revisions and/or comments to the contractor. The contractor shall prepare the final deliverables incorporating the WA COR's comments.

Contractor personnel shall at all times identify themselves as Contractor employees and shall not present themselves as EPA employees. Furthermore, they shall not represent the views of the U.S. Government, EPA, or its employees. In addition, the Contractor shall not engage in inherently governmental activities, including but not limited to actual determination of EPA policy and preparation of documents on EPA letterhead.

### Task 1 - Prepare Workplan

The contractor shall prepare a workplan within 15 calendar days of receipt of a work assignment signed by the Contracting Officer. The workplan shall outline, describe and include the technical approach, resources, timeline and due dates for deliverables, a detailed cost estimate by task and a staffing plan. The WA COR, Contract Level COR and the CO will review the workplan. However, only the CO can approve/disapprove the workplan. The contractor shall prepare a revised workplan incorporating the Contracting Officer's comments, if required.

- 1a. Workplan within 15 calendar days of receipt of work assignment.
- 1b. Revised workplan within 5 calendar days of receipt of comments from the Contracting Officer, if required.

## Task 2 - Support Sustainable Manufacturing Research [Element 1: Planning and Management Support, page 4-8 of SOW]

The contractor shall support sustainable manufacturing research efforts through continued development of tools, outreach and communications. Tasks shall include the following:

- Development of case studies focused on documenting best practices and
  integration of environmental considerations into various manufacturing models,
  including lean manufacturing. Case studies shall be developed as a result of sitevisits to partner facilities, participation in implementation events, as well as phone
  interviews and other information-gathering activities. Approximately eight to ten
  case studies will be developed and technical directives should be expected upon
  identification by WA COR of participating organizations.
- Support EPA's outreach efforts through networking with sustainability experts
  and associations, and supporting website development through the composition of
  web content about new project areas. In the past, all of our web content was solely
  about lean manufacturing but we are now branching out to other models of
  sustainability. The new web content will be determined after conversations with
  practitioners and examination of case study results.
- Support for EPA's partnerships with lean practitioners, lean experts, consultants, publishers, industry associations and technical assistance organizations, and maintenance of this network through occasional conference calls and facilitation of meetings via conference call as determined necessary by the WA COR. This may include up to 12 meetings, at the written technical direction of the WA COR (by electronic mail).

Deliverables and schedule under Task 2

2a. Implementation and support within 14 calendar days of receipt of the WA COR's written request (by electronic mail)

# Task 3 - Development of Web-related Outreach Materials [Element 1: Planning and Management Support, page 4-8 of SOW]

The contractor shall assist in the development of new outreach materials utilizing graphic and web design expertise. Past design templates and graphics will be used in the new outreach materials. This will include but not be limited to designs and language for a new sustainable manufacturing website to be used by an inter-agency committee chaired by EPA. Other outreach materials may include various publications and online training courses related to the topic of sustainable manufacturing.

### Deliverables and schedule under Task 3

3a. General support in developing web content with minimum 7 day advance notice from WAM

# Task 4 - Development of Outreach Materials related to Lean uses in POTWs [Element 1: Planning and Management Support, page 4-8 of SOW]

The Contractor shall develop outreach materials related to utilities management work under the previous work assignment 2-4. The concept of Effective Utility Management (EUM) was first introduced through an agreement signed by EPA and six major water

sector associations in 2007. While EUM provides higher-level strategic guidance for water sector utilities (what to aspire to), Lean can provide a management process and practical implementation methods (how the utility can do it) for utilities to achieve the outcomes reflected in the attributes. This Work Assignment task explains the relationship between Lean and EUM and describes how Lean can support the attributes of effectively managed water sector utilities. These outreach materials may include power-point presentations and webinars.

#### Deliverables and schedule under Task 4

- 4a. Development and delivery of webinar related to effective utilities management (EUM) within 14 days of receipt of the WAM's written request
- 4b. Develop follow-up materials from the webinar in 4a within 14 calendar days of receipt of the WAM's written request (by electronic mail)

### Summary of Deliverables and Dates:

- 1a. Workplan within 15 calendar days of receipt of work assignment.
- 1b. Revised workplan within 5 calendar days of receipt of comments from the, if required.
- 2a. Implementation and support within 14 calendar days of receipt of the WAM's written request (by electronic mail)
- 3a. General support in developing web content with minimum 7 day advance notice from WAM
- 4a. Development and delivery of webinar related to effective utilities management (EUM) within 14 days of receipt of the WAM's written request
- 4b. Develop follow-up materials from the webinar in 4a within 14 calendar days of receipt of the WAM's written request (by electronic mail)

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